



SOLUTIONS SIMPLIFIED



Warranty Information

Tufx-Fort Manufacturing Inc. provides the following express limited warranties to the original purchaser of our product. The "Good" line of products are warrantied to be free from defects in material and workmanship for a period of 12 months. The "Better" line of products are warrantied to be free from defects in material and workmanship for a period of 5 years. The "Best" line of products are accompanied with a lifetime warranty and are warrantied to be free from defects in material and workmanship. All products are warrantied unless otherwise stated on the product or packaging from the date of original purchase, subject to the disclaimers and limitations stated below.

During the above time period, Tufx-Fort Manufacturing Inc. will replace this product, or such part of the product as may be defective, at Tufx option subject to the following provisions.

This warranty extends only to the original purchaser of the product and original proof of purchase must be submitted. This warranty does not cover a defect resulting from abuse, misuse, neglect, or any use not in conformity with the printed directions or commonly intended application of the product. You are urged to inspect the product upon purchase. In the event that a defect in material or workmanship appears within the warranty period, please follow the directions below.

If you have a claim under this warranty, or would like information on how the warranty may apply, contact Tufx customer service at 516-746-1920 OR support@tufx-fort.com, at which time you will be instructed either to ship the defective product, or the defective part of the product to the company, or if chosen by Tufx in its sole discretion, to send photos of the part and dispose of the defective product or defective part in a manner consistent with your local disposal and recycling laws and ordinances. For faster service please have your model, name, other identifying numbers, purchase location or information on the product ready for The Tufx representative to assist you.

Wheel Warranty:

Tufx-Fort warrants that all flat free wheels sold by them will be free from structural failure and further warrants to the original purchaser that these products will be free from defects in material and workmanship under normal and intended use for a period of 12 months from the date of retail purchase. Tufx-Fort's sole and exclusive obligation under this warranty shall be to repair or replace* at Tufx-Fort's sole discretion, without charge, any product that does not conform to this above warranty and is returned with a copy of the original sales receipt and satisfactory evidence of damage either through visual inspection or photographs, to the dealer whom the product was originally purchased or to Tufx-Fort. Such repair shall not include incidental charges such as removal, installation or shipping. In no event shall Tufx-Fort be liable for special, incidental or consequential damages.

Tufx-Fort warrants that all air wheels sold by them will be free from structural failure and further warrants to the original purchaser that these products will be free from defects in material and workmanship under normal and intended use for a period of 30 days from the date of retail purchase. Tufx-Fort's sole and exclusive obligation under this warranty shall be to repair or replace* at Tufx-Fort's sole discretion, without charge, any product that does not conform to this above warranty and is returned with a copy of the original sales receipt and satisfactory evidence of damage either through visual inspection or photographs, to the dealer whom the product was originally purchased or to Tufx-Fort. Such repair shall not include incidental charges such as removal, installation or shipping. In no event shall Tufx-Fort be liable for special, incidental or consequential damages.

*Wheels replaced under warranty will be covered for the duration of said warranty from the original date of purchase only.

Claim Details - Please complete all sections and fax or email to Great North

Date of Purchase: _____ Date of Claim: _____

Location of Purchase: _____ (Dealer Name)

Model Number(s): _____ (located on frame crossbar between handles)

Defective Part: _____ (frame, tray, wheel, axel etc)

Claim Type /

Description: _____

Approved by GNH Authorized Person

Signature: _____ Invoice No: _____ Date: _____

Fax: F: 519.653.1308 Email: info@gnhardscape.com