



Pave Tool
I N N O V A T O R S

“WE’VE GOT YOUR BACK” 3 YEAR GUARANTEE

Pave Tool Innovators (PTI) / Snapedge Canada Ltd (SEC) has built its reputation by engineering products that exceed consumer expectations for quality and durability. Our 3 year warranty covers all PTI tools from manufacturing defects* in materials and workmanship for PTI product and for the original purchaser only. This warranty is non-transferrable.

PTI / SEC. will repair or replace at its discretion any manufacturing defect in these products free of charge. The 3 year guarantee does not cover normal wear and tear**, accident, lost, stolen, construction site damage, improper care or cleaning, non-standard usage, collateral damage*** or negligence. Product must be purchased from an authorized PTI / SEC. dealer and MUST be returned to us for evaluation.

*MANUFACTURING DEFECTS

A manufacturing defect exists if the product departs from its intended design. Defective materials (pins, bolts, hooks, etc.) or workmanship (weld seams, construction, etc.) are covered by the 3 year Guarantee.

**WEAR AND TEAR

Wear and tear is damage that naturally and inevitably occurs as a result of normal use. Moving parts will wear out and protective pads will deteriorate and discolour over time. While we choose the best materials available for the application, all materials degrade over time with use and exposure to the elements.

***COLLATERAL DAMAGE

Collateral damage is any physical injury or bodily harm done to job site personnel or bystanders and/or damage to construction materials and equipment present on the job site at the time of claim. PTI / SEC. will not be held liable or responsible for such damages as a result of using the tools. It is the sole responsibility of the job site foreman and the machine/tool operators to ensure the safety of all workers by fully inspecting the tools & equipment before each use in their entirety. Pre-use areas of inspection include, but are not limited to, hooks, chains, connections, pins, clamping surfaces, nuts, bolts, pads, welds, knuckles, joints, handles and pressure points for signs of weakness, cracking, crazing, loose connections and general soundness, etc. Never use a tool that appears to be unsafe, bent, damaged, mounted with worn out straps or rusty old chains. As with all lifting apparatus, crew safety is the number one concern and every measure possible must be performed to keep your crew safe.

NEVER, EVER DWELL UNDER A MOVING OR A HOISTED LOAD. KEEP ALL BODY PARTS FREE AND CLEAR OF DANGER ZONES. WORKER SAFETY IS ALWAYS #1.

DOES MY PRODUCT ISSUE QUALIFY FOR WARRANTY COVERAGE?

Our 3 year warranty program covers PTI / SEC products that legitimately fail due to a manufacture defect. Use your judgment when assessing whether your product or your customers product is likely to be covered under the 3 year guarantee. We do NOT cover products that no longer work due to wear and tear or negligence. See wear and tear section for details. Negligence is application misuse and/or operator exceeding the lifting capacity which is specified on each tool and in our literature, if you're ever unsure please contact our office for support at 1.800.720.7627. If after assessment, PTI / SEC determines your product has exceeded its lifetime and deems the returned product ineligible for warranty repair or replacement, we will contact you to discuss available options we may have for you.

ALWAYS....

- ☑ INSPECT LIFTING CLAMPS BEFORE EACH USE
- ☑ STAY OUT FROM UNDER THE LOAD
- ☑ KNOW THE LIFTING CAPACITY OF YOUR TOOL
- ☑ WEAR PROPER HEAD, FOOT, EYE AND EAR PROTECTION.
- ☑ STAY ALERT & BE PREPARED FOR MISHAPS
- ☑ MAKE SURE YOUR CLAMP HAS A POSITIVE & SECURE CONNECTION WITH THE LOAD PRIOR TO LIFTING
- ☑ KEEP YOUR LOAD BALANCED USING BALANCE POINTS

NEVER....

- USE A TOOL FOR ANYTHING OTHER THAN IT'S INTENDED USE.
- USE FRAYED, DAMAGED OR WORN OUT STRAPS TO ATTACH YOUR CLAMP TO YOUR MACHINE
- USE OLD RUSTY CHAINS TO ATTACH YOUR CLAMPS
- GET CARELESS OR DIVERT YOUR ATTENTION WHEN LIFTING HEAVY OBJECTS
- USE A CLAMP THAT HAS NOT BEEN INSPECTED OR DOES NOT APPEAR SAFE
- LIFT MORE THAN THE SPECIFIED WEIGHT CAPACITY
- ALLOW THE LOAD TO SWING MORE THAN 10 DEGREES IN EITHER DIRECTION

PLEASE NOTE: Return shipments must be prepaid and insured. Great North PTI/SEC cannot be liable for lost in-bound packages. We require products be clean and dry for warranty evaluation. If the claim is determined to be valid, the product will be replaced at Great North's PTI/SEC expense within 10 to 15 business days. Any replacements or exchanges will be at the discretion of PTI/SEC, based on the type of product sent in and the availability of replacement styles and colours. Typically, most issues can be resolved with a replacement part.

Warranty Claim Details. All fields MUST be completed:

Description of Tool: _____

Date of Purchase: _____

Date of Claim: _____

Dealer Name: _____

Dealer Invoice Number: _____

Dealer Representative: _____

Client Name: _____

Client Company: _____

Tool Operator Name: _____

Operator Phone Number: _____

Project ID: _____

Job Site

Address: _____

Operator email: _____

Please describe the stone product being used when the deficiency occurred (i.e. weight, size, name of product, manufacturer of product):

Reason for claim, please be specific in how tool was being used:

